

Desert Wolf Horse Riding, Wadi Musa/Petra, Jordan

Booking & Participation Terms

1 Reservations & Payment

- A **30 % non-refundable deposit** secures your place.
- The **total balance is due 30 days** before your ride begins.
- Your deposit confirms arrangements for both of us; it cannot be refunded.

Banking Details

Account No.: 1250012276500
IBAN: JO49IIBA1250000001250012276500
Swift Code: IIBAJOAM200
Name: ASHWAQ ALFARAJAT

2 Postponements

- One written postponement request is allowed.
- The deposit simply moves to the new date.
- A **second postponement counts as a cancellation** (see Section 3).

3 Cancellations & Refunds

- Cancellation must be made in writing.
- Deposit (30 %) is always forfeited.
- If you cancel / no-show within 30 days of departure, or complete only part of the ride, the full trip cost is non-refundable.
- No refunds for lost travel time, amended itineraries after departure, or unused services.

4 Insurance & Risk Awareness

Horseback riding carries inherent risks. Before arrival you must hold insurance covering:

- Accident, death, and disability
- Major medical and emergency evacuation
- Trip cancellation or interruption
- Loss of personal effects

You will be asked to sign a standard liability-waiver form before riding.

5 Force Majeure

Events beyond our control—such as war, civil unrest, extreme weather, natural disasters, or government action—may require us to alter or cancel an itinerary.

- We will always act with your safety in mind and consult you where possible.
- If, after due assessment, we believe the trip can proceed safely, **normal cancellation terms apply and no refund is due.**

6 Transport & Baggage

Travel by land, sea, or air is governed by the carrier's own conditions and international conventions; their operational decisions may cause delays or diversions beyond our control.

Temporary or permanent baggage loss is the carrier's responsibility, not ours.

7 Travel Documents & Health

You are responsible for passports, visas, permits, vaccinations, and any medical advice needed to ensure fitness to ride.

8 Special Requests

Please let us know in writing (e.g., dietary needs) when you book. We'll confirm if we can accommodate them.

9 Photos & Media

Unless you tell us otherwise in writing, you grant permission to use photographs or video taken during your tour in our promotional materials.

10 Consent & Notice of Responsibility

Payment of your deposit—or any payment toward a reservation—confirms that you:

- accept all terms above;
- understand the risks involved;
- release Desert Wolf Horse Riding from liability as outlined in our waiver.

These terms may only be modified by a written agreement signed by an authorised representative of Desert Wolf Horse Riding.

Thank you for choosing us—we look forward to riding with you!